

Old Station Tintern

Address:

Tintern Heights

Catbrook

Brockweir

Chepstow

NP16 7NX

Contact Telephone:

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What3Words:

- Old Station Tintern Vehicle Entrance jetliner.yesterday.vets
- Tintern Tea Room Entrance swing.pods.overjoyed

Old Station Tintern once served the village of Tintern on the Wye Valley Railway. It was opened in 1876 and closed for passengers in 1959 and freight in 1964. The site now serves as a museum and café.



On site assistance can be provided by the museum staff during the opening hours 10:00-16:00.



Opening Times:

Tea room, Carriage and Toilets:

• Tuesday – Sunday: 10:00 – 16:00

• Monday: Closed

Car Park and Grounds:

• Daily: 9:00 – 17:00

For more information regarding opening hours, please visit:

https://www.visitmonmouthshire.com/things-to-do/old-station-tintern-p150275





Local Transport Links:



A Bus Stop is located within 10 meters of the main vehicle entrance, along the A466. This is the #69 bus.

Chepstow Rail Station is located 5 miles away.





Parking:

A carpark is provided near to Old Station Tintern facilities.

- Two electric charging points are provided.
- The lower car park is locked daily at 16:30.
- Parking is free for Blue Badge Holders.







Drop off within the car park is available. A designated area is not marked out.

For further information regarding transport surrounding Tintern, visit:

https://www.tinternvillage.co.uk/public services/buses/

https://www.monmouthshire.gov.uk/app/uploads/2019/02/69-MONDAY-TO-FRIDAY.pdf



Pedestrian Routes:

- Routes along the A466 from the bus stops are narrow, a pedestrian route is not provided along the main vehicle route. Visitors using bus services to be mindful of oncoming vehicles along the entrance route.
- Low level barriers are positioned around the Visitor Centre and Train Carriages.
- A firm pathway is provided to the Visitor Centre.
- The remaining site surface is grassed or packed earthen routes.
- Some steep slopes and stepped access routes are required in some areas.
- A short video of the site is located on: https://www.monlife.co.uk/heritage/old-station-tintern/







Entrances:

- Main entrances are kept open during opening hours.
- The Tea Room entrance has an approximate width greater than 750mm.
- Ramps are provided to further entrance points, including the Visitor Centre.
- Some areas require stepped access, such as the Signal Box.











Reception:

- The Visitor's Centre does not feature a reception desk.
- The counter in the Tea Room is one height.
- Induction loop systems are not provided.





Main Routes:

- Internal areas for the Visitor Centre / Railway Carriage are limited and narrow.
- Wider sections are available to allow a wheelchair user to manoeuvre or complete a 180/360-degree turn.
- Larger or motorised wheelchairs may not be appropriate for accessing this area.
- The Tea Room provides sufficient space for wheelchair users to manoeuvre.
- The Signal Box is not accessible via a level route.
- There are no internal stepped routes on site.









General WC Facilities:

- General WC facilities are available on site.
- Facilities are access via a level, external route.
- Baby changing facilities are provided in both the male and female WC facilities.
- A facility for ambulant disabled people is provided to the female facility. Grab rails are provided.











Accessible WC Facilities and Shower Rooms:

- An WC facility is available near to the general WC facilities.
- This compartment may not be suitably sized for all wheelchair users.
- Grab rails are provided.
- This facility features a left-hand side transfer.
- This facility features a baby changing unit.
- A cord alarm system is not available.









Accessible Shower Room and WC Facility – Ramped Access:

- Two accessible WC and shower rooms are available.
- One facility requires stepped access.
- Level, ramped access is provided to one shower and accessible WC facility.
- The compartment is 2586mm by 2805mm.
- The door width is 914mm.
- Contrasted grab rails are provided to the WC and shower facility.
- The transfer for the WC is to the right-hand side.
- Cord alarm systems are provided.
- A shower curtain is provided.
- A tip-up seat is available.





Lighting:

- The Visitor Centre is well illuminated.
- Lighting levels are low in some areas of the Tea Room.
- Coloured lighting is provided in the Tea Room.



Services and Facilities:



- Some items are available to touch to interact with the exhibitions.
- There are some tactile experiences.







- IT facilities are not available.
- Various seating is available, some with armrests.
- No alternative formats are available on site.

Acoustics:

• A designated quite area is not provided; however, quieter areas of the site can be used if required.

Further information:

- The fire alarm system features some flashing beacons.
- Flashing beacons are not provided to the Tea Room or Accessible WC facilities.